

RESIDENCE LIFE

Contact Information Concern	Contact
Card reader issues Residence hall access	Campus Police, Ext. 3949
Disability accommodations	Kevin Kerr, Ext. 8277, kmkerr@presby.edu
Meal plan issues	Debby Young, Ext. 8378, dyoung@presby.edu
Emergencies	Campus Police, Ext. 3949 or 911
Move-in/Move-out requests (early move-in, late move-out, etc.)	Kevin Kerr, Ext. 8277, kmkerr@presby.edu
Housing lottery & room assignments	Cassie Johnson, Ext. 8277, cfjohnson@presby.edu
Internet Problems	Res Net, ResNet@presby.edu or Ext. 7100
Intramurals	C.J. Brooks, Ext. 8277, cjbrooks@presby.edu
Key Replacements	Cassie Johnson, Ext. 8277, cfjohnson@presby.edu (\$25 replacement fee)
Laundry Service Issues	Mac-Gray Web site: http://www.macgray.com/laundry/cs-laundry.cgi?password=bluehose&Action=Pass (Password is bluehose.)
Maintenance Routine maintenance (i.e. minor repairs, bulb replacement, mattress replacements, etc.)	School Dude (http://www.presby.edu/maintenance/requests.html)
Emergency maintenance (i.e. flooding, broken entry doors, heating/air conditioning during extreme weather, damage to locks/doors that pose safety issues, etc.)	Contact your RA. If your RA is not available, contact campus police at extension 3949.
Meal Plan Inquiries/Appeals	Debby Young, Ext. 8378, dyoung@presby.edu
RA On-Call Information	This information is listed on RA doors. If you cannot locate this listing, contact Cassie Johnson at Ext. 8277
Reporting Code of Conduct or Residence Life Violations	Cassie Johnson, Ext. 8277, cfjohnson@presby.edu
Room Changes	Contact your RA. For additional information, call Cassie Johnson, Ext. 8277, cfjohnson@presby.edu
Room Lock-Outs	Contact your RA. If your RA is not available, contact Cassie Johnson at Ext. 8277
Student Concerns (i.e. illness, roommate conflicts, etc.)	Any residence life staff member, including RAs
Student Union Board (SUB)	Mike Bowers, Ext. 8277, mdbowers@presby.edu
Summer Housing	Mike Bowers, Ext. 8277, mdbowers@presby.edu
Summer Programs/Camps Information	Erin Long, Ext. 8277, erlong@presby.edu

For general questions that don't fit into the categories above, please contact Mrs. Cassie Johnson, who will direct your call to the appropriate staff member in Residence Life. The residence life office is open from 8:30am to 5:00 p.m., Monday through Friday (except for holidays). Student Life has an after-hours and weekend duty schedule. The resident assistants, area coordinators, campus police, and other security personnel are aware of this schedule and contact the appropriate student life professional staff member for additional support when the need arises.